# **CHAPTER 2400 INDEX**

This chapter provides guidelines for statewide insurance and bond policies. It identifies the methods for reporting accidents and the policies regarding tort liability.

GENERAL POLICY	2400					
AIR TRAVEL INSURANCE	2410					
MOTOR VEHICLE LIABILITY SELF-INSURANCE PROGRAM	2420					
MOTOR VEHICLE ACCIDENTS AND REPORTING	2430					
SUPERVISOR'S REVIEW AND POLICE REPORTS	2440					
REPORTING AND INVESTIGATING ACCIDENTS/INCIDENTS INVOLVING STATE EMPLOYEES OR STATE PROPERTY	2455					
ACCIDENTS NOT TO BE REPORTED ON ACCIDENT REPORT, STD. 268	2460.1					
RECEIPT OF LEGAL PAPERS	2461					
COOPERATION WITH THE ATTORNEY GENERAL'S OFFICE	2462					
INQUIRIES FOR FILING CLAIMS AGAINST THE STATE OF CALIFORNIA	2464					
REPORTING REQUIREMENTS	2482					
APPENDICES						
FORMS: Accident Identification Card, STD. 269	A-1					

GENERAL POLICY 2400

(Revised 9/96)

The Office of Risk and Insurance Management (ORIM), Department of General Services, is available to consult on risk and insurance management issues. Additionally, ORIM has responsibility for most of the state's insurance and safety programs.

2410

AIR TRAVEL INSURANCE

(Revised 9/96)

State agencies may insure their officers and employees against injury or death from aircraft accidents while flying on state business in all but regularly scheduled passenger aircraft. See Department of Personnel Administration (DPA) Rule 599.628(d) for qualifications. Agencies in need of this coverage should inform ORIM in writing the number of employee passengers and employee pilots separated between represented and nonrepresented employees.

**DECEMBER 2011** 

# MOTOR VEHICLE LIABILITY SELF-INSURANCE PROGRAM

(Revised 12/04)

The ORIM administers the State Motor Vehicle Liability Self-Insurance Program (VELSIP), which provides unlimited self-insured liability coverage for the state, agencies, and employees who operate covered self-propelled land vehicles on state business (California Vehicle Code Sections 17000 and 17001). Effective January 1, 2004, liability coverage is limited to \$1 million per occurrence/accident when the state vehicle is operated by a non-salaried employee (i.e. student assistant, volunteer, etc.) on state business. The driver's employing department/agency will be financially responsible for the payment of any claims, settlements, judgments or verdicts in excess of \$1 million. The VELSIP provides excess liability coverage for state employees on state business while driving non-state vehicles, but only after the vehicle owner's liability policy limits have been paid. The VELSIP does not provide coverage for injury to state employees nor for damage to state vehicles. Employee injuries are handled through Workers' Compensation coverage. Damage to state vehicles are handled through the budget of the owning state agency.

Rev. 416 DECEMBER 2011

2420

2430

## MOTOR VEHICLE ACCIDENTS AND REPORTING

(Revised 03/02)

If involved in a motor vehicle accident while on state business, state employee drivers **must report the accident** within 48 hours (regardless of the ownership of the vehicle) on a Vehicle Accident Report form, STD. 270, to the:

Office of Risk and Insurance Management (ORIM) 707 Third Street, First Floor West Sacramento, CA 95605 (916) 376-5300. CALNET 480-5300

Should the accident result in **bodily injury** to anyone **other than** the state employee, the accident must be **immediately** reported to the ORIM by telephone or an advance faxed copy of STD. 270. On weekends, call (916) 376-5295, CALNET 480-5295 to leave a Voice Mail.

An Accident Identification card, STD. 269, should be carried in the glove compartment of all state vehicles. This card should be completed and the tear-off portion given to the other party. The card provides a convenient place to write down pertinent information while still at the accident scene. This information should be transferred to the STD. 270 for mailing (or faxing) to ORIM.

For reporting purposes,

An **accident** is defined as one that involves a state-owned vehicle (or a non-state-owned vehicle operated by a state employee on state business) where there is damage caused to **another** person or property.

An **incident** involves **only** a state-owned vehicle where the damage, **regardless** of the amount, is limited **just** to the state vehicle which was **stationary** at the time the dame occurred. **Incidents** should **not** be reported to ORIM.

State employees should not discuss the accident with anyone other than the police, their supervisors, ORIM Claims Unit, or the independent adjusting company under contract with ORIM. If contacted by the other party, their attorney or insurance company, the state employee should refer the party or correspondence to ORIM Claims Unit. Under no circumstances should the state employee driver give either a written or recorded statement to the other party or their representatives.

If served with any post-accident legal papers, called ORIM Claims Unit immediately.

# SUPERVISOR'S REVIEW AND POLICE REPORTS

(Revised 9/96)

The supervisor of an employee involved in an accident must investigate the accident. This investigation will enable the supervisor to co-sign STD. 270. The supervisor is also responsible to ensure that STD. 270 is completed and promptly forwarded to ORIM.

The supervisor is also responsible to prepare Review Of State Driver Accident (Supervisor's) form, STD. 274, take any appropriate corrective action, and forward STD. 274 to both ORIM and the agency's Safety Coordinator.

If a California Highway Patrol (CHP) or other police authority accident report is needed to allow the supervisor to do the above, he or she may obtain these reports as an "interested party" and at no cost.

**DECEMBER 2011** 

2440

# REPORTING AND INVESTIGATING ACCIDENTS/INCIDENTS INVOLVING STATE EMPLOYEES OR STATE PROPERTY

2455

(Revised 12/11)

# Reporting

In the event of an accident/incident involving state employees or state property the following procedures should be followed:

- 1. If the accident/incident involves motor vehicles contact the local CHP office.
- 2. All other types of accidents/incidents:

Report the incident to your supervisor. Departments will have written procedures to follow. Complete Accident Report (Other Than Motor Vehicle) form, STD. 268\*.

\*If the accident/incident involves serious injury or death, extensive personal or state property damage or a significant potential for state/public liability, the Attorney General's Office will be notified within 24 hours by contacting the Department of Justice Command Center at (916) 227-3244.

If a completed report is not immediately available, provide the following information:

- 1. Identify the department/agency, unit and employees involved, including all contact information;
- 2. Date, time, place, injuries and circumstances;
- 3. Names, addresses and contact information of all injured people and witness(es);
- 4. Name and telephone number of a departmental contact person.

Upon completion, the original report and all relevant documents will be immediately forwarded to:

Attorney General's Office P.O. Box 944255 Sacramento, CA 94244-2550 Attn: Tort and Condemnation Section Telephone: (916) 324-5397

(Continued)

(Continued)

# REPORTING AND INVESTIGATING ACCIDENTS/INCIDENTS INVOLVING STATE EMPLOYEES OR STATE PROPERTY

2455 (Cont. 1)

Department/agencies will have written procedures for maintaining copies of the report for their purposes/records.

Employees are instructed to not discuss or speak to any individual concerning the accident/incident other than (or with approval of) a representative of their legal office or the Office of the Attorney General.

Investigation—Complete STD. 268

Obtain all witness information.

Obtain accurate measurements or relevant dimensions.

When possible and appropriate, photographs, video recordings, diagrams will be taken immediately.

Provide the names, titles and telephone numbers of the individual preparing the report and their immediate supervisor.

Opinions and conclusions, if provided, are to be prepared on a separate attached page.

Upon completion, the original report and all relevant documents will be immediately forwarded to:

Attorney General's Office P.O. Box 944255 Sacramento, CA 94244-2550 Attn: Tort and Condemnation Section Telephone: (916) 324-5397.

# **Requests for Copies of Accident/Incident Reports**

All departments will have written procedures to respond to requests for copies of reports. Reports will only be released through appropriately designated personnel, the department's legal office, or the Attorney General's Office.

# **ACCIDENTS NOT TO BE REPORTED ON ACCIDENT REPORT, STD. 268** (Revised 4/01)

2460.1

Do not report the following on STD. 268:

- 1. Accidents resulting from operating motor vehicles by officers, agents, and employees of the state which are reported on Report of Vehicle Accident, STD. 270. See SAM Section 2430.
- 2. Accidents and occurrences arising from the activities of the Department of Transportation. These incidents are handled according to Department of Transportation procedure.

**DECEMBER 2011** 

# RECEIPT OF LEGAL PAPERS

(Revised 4/01)

All departments/agencies will have written procedures to follow in the event legal papers are delivered/served.

The employee will immediately prepare a memo to the department/agency's legal office stating (1) the date of receipt and (2) the method of receiving the papers (i.e. personal/mail/etc.).

This memo will be attached to the original papers and forwarded immediately to the legal office. The legal office will contact the Office of the Attorney General.

Employees are instructed to not (1) sign or return any legal papers concerning the accident/incident and/or (2) discuss or speak to any individual concerning the accident/incident other than their legal office or a representative of the Office of the Attorney General.

**DECEMBER 2011** 

2461

# **COOPERATION WITH THE ATTORNEY GENERAL'S OFFICE** (Revised 4/01)

2462

Upon request of the Office of the Attorney General departments/agencies and employees will cooperate fully during investigations, settlements, hearings and trial or in any other manner of assistance that may be required.

# **INQUIRIES FOR FILING CLAIMS AGAINST THE STATE OF CALIFORNIA** (Revised 12/11)

2464

Any inquiry or claim against the State of California, departments or employees will be directed to:

Victims Compensation and Government Claims Board P.O. Box 3035, Sacramento, CA 95812-3035

(800) 955-0045

Additional information and services may be accessed from Victim Compensation and Government Claims Board home page located at <a href="http://www.vcgcb.ca.gov">http://www.vcgcb.ca.gov</a>.

**DECEMBER 2011** 

# REPORTING REQUIREMENTS

(Revised 2/99)

2482

Property or money losses due to employee infidelity or dishonesty must be reported in writing to Department of Finance, Office of State Audits and Evaluations and the Bureau of State Audits. See SAM Section 20060.

STATE OF CALIFORNIA

# REPORTING AUTOMOBILE ACCIDENTS

All automobile accidents which in any way involve employee of the State while operating a state-owned damage to others. The program protects any officer or program against loss for personal injury and property vehicle upon official business The State has instituted an auto liability self-insurance

Accidents resulting in any injury to persons other than authorized to do so.

must be signed by the operator and approved by persons form STD 270 in quintuplicate. The completed report personal injury or property damage to others must be reported within 48 hours on Report of Vehicle Accident

the Office of Risk and Insurance Management. employees, or involving serious damage to the property of others, must be reported immediately by telephone to

# DO NOT DISCUSS ACCIDENT WITH ANYONE EXCEPT:

 c. Authorized State Officers
 d. State's Insurance Adjustors b. Your Superiors Investigating Traffic Officers

and date of service information, including name of person or agency served and place of service together with any other pertinent ment, Sacramento. Transmittal letter should include date General Services, Office of Risk and Insurance Manage-Complaint, must be forwarded to the Department of communications, forms, including Summons and Subsequent to any accident involving a state vehicle, all

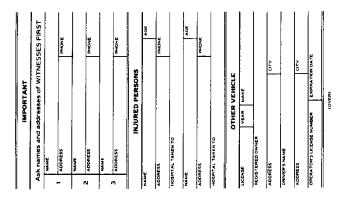
COMPLETE ENTRIES ON ACCIDENT IDENTIFICATION

CARD — DETACH AND GIVE TO OTHER DRIVER

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ANY MOJIRY REGARDANG ACCIDENT MAY BE ADDRESSED TO OFFICE OF RISK AND INSURANCE MANAGEMENT DEPARTMENT OF GENERAL SERVICES 1325 J STREET, SUITE 1800 SACRAMENTO, CA 95814 [[916]322-0459]	UCONSE NUMBER OF STATE VEHICLE	VEM AND MAKE OF STATE VEHICLE	DATE AND LOCATION OF ACCIDENT	DEPARTMENT BAPLOTED BY	DRIVER'S LICENCE RUMBER	DRIVER'S FULL WAME AND WORK TELEPHONE NUMBER	Complete entiries below, detach this card and give to other driver who may need information for financial responsibility form.	HMPORTANT	ACCIDENT IDENTIFICATION STD 269/Rw 7/921	STATE OF CALIFORNIA

Rev. 356





# **EVIDENCE OF FINANCIAL RESPONSIBILITY**

This vehicle is owned or leased by the State of California, a public entity, and operated by employees or agents of the State. California Vehicle Code Section 16028, subsection (b) (1) (0) states that ownership or lease of a vehicle by a public entity establishes evidence of financial responsibility.

### CLAIMS REFERRAL OFFICES

In case of an accident resulting in injury to persons (other than employees), or involving serious damage to the property of others, call the Office of Risk and Insurance Management IMMEDIATELY.

During normal working hours call:

OFFICE OF RISK AND INSURANCE MANAGEMENT (916) 322-0459 (or CALNET: 492-0459)

On weekends or holidays, call:

OFFICE OF RISK AND INSURANCE MANAGEMENT

(916) 322-8967 (or CALNET): 492-8967

and leave a Voice Mail message (which will be returned on the next business day).